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**CYFC INTERAGENCY MEETING
OCTOBER 2004 – Smithers and Area RESOURCE LIST**

1. Affordable Recreation

Contact: Mickey Brandvold

Phone: 847-3943

2. Anti-Poverty Group – Smithers

Phone: 877-0042 **Mail:** Box 291, Smithers

E-mail: l_bayes@msn.com **Fax:** 877-0047

Contact: Linda Bayes, Advocate/Activist

Population served: community, people living on low or fixed income and the working poor.

Services: Education, advocacy, and support for people living on low or fixed income and the working poor

Referral process: self/community

3. BC Access Centre – Smithers

Phone: 847-7207

4. BC Federation of Foster Parents Association

Contact: Lisa Killam

Phone: 696-3311

5. BC Schizophrenia Society

Contact: Cindy Savage or Mina Skjelbred

Phone: 847-9779 phone/fax **Address:** Box 3603, Smithers BC

E-mail: bcss9779@telus.net bcssmina@telus.net

Services: Information and assistance to anyone whose family member or friend has a Mental Illness. Group information is available. Areas served: Houston, Smithers, Hazelton, Kitwanga

Referral process: Self, Family, Adult Mental Health, Hospitals

6. BV Brain Injury Association

Contact: Eileen Klausen, Executive Director

Phone: 877-7723 **Fax:** 877-7724

Email: executive_director@bvbia.ca

Contact: Lois Hoblely, Prevention and Education Co-coordinator in charge of developing educational events and prevention initiatives.

Email: prevention_education_coordinator@bvbia.ca

Services offered: one to one counselling, support groups, case management, advocacy, prevention/education workshops

Population served: People with brain injuries and their families, the community in general (prevention/education initiatives)

Referral process: all sources

7. BULKLEY VALLEY CHILD DEVELOPMENT CENTRE

Phone: 847-4122

Address: Box 995, Smithers 3350 Poplar Rd, Smithers

Fax: 847-9338

E-mail: reception@bvcdc.ca

Charlene Johnson, Executive Director

Services: Families and communities from Topley to Kitsegukla. Early Intervention, Infant Development Program, Community Video Conferencing, School age services, Telehealth, Family Support, Parent Education, Toy Library, Resource Centre. **CDC – Early Intervention** Occupational, physio, speech/language Therapies as well as the Family Services Coordinator. Provide assessment and consultation as well as parent education and coordination of services to children age birth to school entry age. We work with the schools to transition those children requiring extra supports into the school system. We also do a “foot” clinic (orthopedics) on site once a month as well as making hand and shoe “splints”, plastazote diapers for newborns with hip dysplasia. Population served: children and families, from birth to 12 years

Referral process: self, doctors, PHN, preschools, community.

CDC - Child Care Resource and Referral

Contact: Rae-Lynn Pierce, Judy Newall, Judy Kroesen

Phone: 847-8824 **Street address:** 3843 4th Ave., Smithers

Mailing Address: Box 206, Smithers **Fax:** 847-2428

E-mail: smicrr@mail.bulkley.net

Services: for child care providers and parents including the Resource Toy Lending Library, Training and Workshops, Child Safe First Aid Course, Quality Child Care Referrals, Child Care business start up, weekly Early Years Playgroup for parents and toddlers, as well as grant and subsidy information for parents and providers. A mobile van outreach takes service and resources to Topley, Houston, Moricetown, Hazeltons, Stewart, Iskut, Dease Lake, Telegraph Creek and Atlin. They offer the Head Start program, parents and community members are provided with training and workshops, interactive visits and resource materials upon each visit.

Ref. process: any source

CDC – Community Video Conferencing

Contact: Helen Turan

Services: provides information technology to provide “real time” visual conferencing to connect with BC Children’s Hospital and Sunny Hill Health Centre to do clinical consults, discharge planning, family visits and regional planning for early intervention services. Education sessions for parents and professionals are a strong component of this program. The equipment/technology is also available to the community on a fee for service basis.

CDC – Family Service Coordinator

Contact: Susan Greenlees

Email: famservice@bvdc.net

Services: The Family Services Coordinator is usually the first contact for families referred for therapy services. She completes the intake process, usually by a home visit,

and assist families with coordination of services, accessing other appropriate services, parent education and support. She is also responsible for organizing the Psychology Outreach Clinic twice a year (a psychologist from Sunny Hill Hospital comes to the BV CDC to assess and diagnose children. Coordination of services. Referral to other Therapies within CDC. Psychology outreach

Referral process: self, professional, Doctors, phone

CDC – Infant Development Program

Contact: Michelle Bourdage, Kiersten Morgan, Kerri Kluss, Darlene Westerman

Email: infant1@bvcdc.ca

Services: provides a home visiting service to families with children age birth to 3 who have an identified developmental delay or who may be at risk for delays. The consultants work with the parents to complete an assessment of their child's development, identify areas of need and activities that will further enhance development. There is a weekly "play group" held at the BV CDC as well.

Population served: Smithers, Houston, Moricetown, the Hazeltons

CDC- Make Children First

Contact: Shelley Worthington

E-mail: childfirst@bvcdc.ca

Population served: service providers, parents, business, and community

Services: Early Child Development Community Awareness and Training. Support for collaboration and mobilization to address ECD issues. Community Asset Mapping

Referral process: self, community

CDC – Occupational Therapy

Contact: Regina Tworow, Darlene Clarke

Email: therapy@bvcdc.ca

Services: Early Intervention - assessment/treatment.

School age therapy – assessment/consultation

Referral process: self, phone

Services: Physiotherapy

Contact: Mike MacAlonon, Kornelia Matasyuk

CDC – Speech/Language

Contact: Marlies Dahler, Assistant

E-mail: speech@bvcdc.ca

Population served: Hazelton, Houston, Smithers area

Services: speech and language therapy. One-to-one and group workshops for parents and/or children

8. BV District Hospital – Home and Community Care

Contact: LeeAnne Hodge Johnson, Community Liaison/discharge planning

Phone: 847-6236 **Fax:** 847-6239 **Mail Address:** Box 370, Smithers, BC

Email: leeanneh@bvhc.org

Population served: seniors and community

Services: Insure patients in hospitals are receiving services they require following discharge. Take part in referral process to appropriate community agencies. Also under Home and Community Care – Home care nursing, home support, community re-hab, case management for long term care. Bulkley Lodge and Health Services for Community Living.

Referral process: **BVDH**

9. BV Hospice Society

Contact: Yvette Meyers, Program Coordinator

Phone: 1-877-335-2233 **Mailing Address:** Box 8, Smithers

Services: Palliative care and support. Bereavement and grief support

Referral process: self, community

10. BV Pool and Recreation Centre

Contact: Michele Taylor, Facility Manager

Contact: Tamara Gillis, Programmer

Phone: 847-4244 **Fax:** 847-42487 **Mail:** Box 2298, Smithers

Email: mtaylor@bvpool.com tgillis@bvpool.com

Services: Recreational swimming, Aquafit, Therapyfit, child and adult swimming lessons, Masters Swim Club, Weight training and cardio studio, rock climbing wall, rock climbing classes for children, adults and families. Squash and racquetball courts, including lessons for children and adults, Box League competitions, special events and tournaments

Population served: Smithers and area

11. Community Corrections

Contact: Christine Doran

Phone: 847-7365 **Fax:** 847-7582

E-mail: Christine.doran@ag.gov.bc.ca

12. Crown Counsel

Contact: Lynn Nugent

Phone: 847-7364 **Fax:** 847-7581

13.

DZE L' KANT FRIENDSHIP CENTRE

Executive Director – Annette Morgan

Phone – 847-5211 Mailing address: Box 2920, Smithers

Email: morganmayner@hotmail.com

Dze L'Kant – CAP C**Contact:** Niki Lindstrom, Regional Coordinator**Services:** pregnancy outreach programs in Smithers, Houston, Dease Lake, Prince Rupert. Parenting program in Terrace**Population served:** children and parents of children ages 0-6**Dze L' Kant – Drug & alcohol prevention****Contact:** Mavis Banek**Phone:** 847-5211**Fax:** 847-5144**Mail:** Box 2920 Smithers**E-mail:** mmmbanek@hotmail.com**Services:** counselling for families and individuals dealing with alcohol/drug misuse.**Dze L' Kant – Family Support****Contact:** Terry Dennis, Co-ordinator**Services offered:** assistance to people with forms (ie housing, income tax)**Dze L' Kant – HIV Program****Contact:** Marilyn Morrison**Phone:** 847-5211 **Fax:** 847-5144**Email:** healthy_ones@hotmail.com**Services:** free workshops. Resource library, which includes videos, books, pamphlets etc. Prevention awareness, how to talk to your family about sexuality. Free condoms**Dze L' Kant – Mental Health Support****Contact:** Lillian Lewis, Aboriginal Health Support Worker**Population served:** all First Nations people in Smithers and surrounding area**Services:** advocate for First Nations people after discharge or admittance to the hospital**Dze L' Kant - Residential School Legacy Project****Contact:** Joanne Peter, Project Coordinator, Mel Bazil, Assistant Coordinator, Patricia Michell, assistant**Phone:** 847-5211**Fax:** 847-5144**Email:** pmichelle17@hotmail.com**Services:** Healing camps, healing workshops, healing circle, medicine gathering, (5NP-5-Needle protocol for addictions, acupuncture), Sweat Lodge ceremonies. Traditional medicine, massage therapy, presentations to schools and agencies**Population served:** First Nations families, children, youth, parents, community**Referral process:** agencies, in-house, advertising**Dze L' Kant – Regional Mental Health Liaison Worker****Population served:** First Nations people from Terrace – Burns Lake**Services:** workshops on concerns that First Nation people are challenged with – depression, anxiety, unlearning oppression. Community strategizing, suicide prevention, grief, anger. Limited crisis counselling (max. 3 persons)**Referral process:** self, Medical Drs. Agencies, Band health, Alcohol and Drug workers, managers.

Main Hall – Community Lunch

Phone: 847-5211 **Fax:** 847-5144

Mail: Box 4133, Smithers

Services: Community luncheon once a month.

Referral: everyone welcome

14. Family Resource Institute – Fetal Alcohol Syndrome

Mail: Box 2525, Lynwood WA 98036

15. Gitanmaax Band

Phone: 842-5297

Mail: Box 440, Hazelton

16. Gitxsan Child & Family Services

Contact: Barbara J. Sterritt

Phone: 842-2258 **Address:** Box 333, Hazelton **Fax:** 842-2481

Email: gitxsan@ssrv.gov.bc.ca audrelyn_westle@hotmail.com

Pop. served: Gitxsan nation: Kispiox, Glen Vowel, Gitanmaax, Kitsegukla, Kitwanga and Gitanyow Reserves. Level 12 Delegation: Family Support Services, Home Family facilitators, parenting program, Rainbow Program, Summer camp, Life skills

Ref. process: MCF, other community agencies, family and individuals. Phone and ask for Intake Worker.

17. Glen Vowell Band

Phone: 842-5241

Mail: Box 157, Hazelton

18. Hagwilget Band

Phone: 842-6258

Mail: Box 460, New Hazelton V0J 2J0

19. Hazelton Child & Youth Care Services

Mail: RR1, SG, C18, Hazelton

20. Home Fire Support – 7th Day Adventist Fire Fund

Phone: 847-5983

21. Houston Community Services

Phone: 845-3484

22. Lake Babine Nation

Contact: Lorie Jay Adams, The Wellness Centre

Phone: 692-4740 **Fax:** 692-4322

23. Learning Disabilities – Smithers

Contact: Nancy Horlings

Services: drop-in support group for parents of children with learning disabilities

Location: United Church, 3rd Wednesday evening of each month except June, July and August 7:00 p.m.

24. Legal Services – Hazelton

Contact: Linda Locke

Fax: 842-5987

25. Ministry of Attorney General, Corrections Branch

Child Support Clerk – Terrace

Contact: Anna Medeiros

Phone: (Direct Line) 638-6567

Fax: 638-6568

Mail: 110-3220 Eby Street, Terrace V8G 5K8

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26. MINISTRY FOR CHILDREN AND FAMILY DEVELOPMENT – SMITHERS

Child Protection, F&CS, Youth Probation, Resources, Youth Mental Health, Adoptions
2nd floor, 3793 Alfred Ave. Switchboard: 847-7727 Fax: 847-7811

| Name | Position | Local |
|--------------------------------------|---|--------------|
| Gillian Mullins | Team Leader-Protection | 7313 |
| John McAskill | Protection | 7810 |
| Gretchen Buchanan | Protection | 7210 |
| Alan Doll | Protection | 7312 |
| Ramona Hartley | Protection | 7808 |
| Judy Zubrod | Protection | 7720 |
| Rachel Polyck | Protection | 7473 |
| Kelly Durand | Protection – Houston | 7492 |
| Shala Favron | Protection – Houston | 7600 |
| Karen Blackman | Community Services Manager: BV Nechako | 7776 |
| Resources/Adoption Team | | |
| Sandy Crawford | Team Leader – Resources | 7750 |
| Evelyn Boddy | Resource SW-QXC/QEJ/Adoption SW-QPH | 7774 |
| Youth Probation | | |
| Julie Muldoe | Youth Probation | 7311 |
| Child and Youth Mental Health | | |
| Angela Abbing | Child & Youth Mental Health | 7486 |

Coral Johnson Child & Youth Mental Health 7752
Carla Mantie Reg. Mental Health Supervisor 683-2330
Terrace

Admin Team
Pat Eady Office Manager 7729
Cecile Dixon Clerk 7727
Jeanne Kehler Clerk 7727
Anette Honeybourn Aux. Admin Clerk 7727

Gretchen Buchanan: 847-7210 **Email:** Gretchen.Buchanan@gems3.gov.bc.ca
Alan Doll: 847-7312 **Email:** Alan.Doll@gems4.gov.bc.ca
Ramona Hartley: 847-7808 **Email:** Ramona.Hartley@gems8.gov.bc.ca
John McAskill: 847-7810 **Email:** John.McAskill@gems9.gov.bc.ca
Judy Zubrod: 847-7720 **Email:** Judy.Zubrod@gems1.gov.bc.ca

(MCFD) – Community Living and Resources Staff: Vanessa Maskulak, Laurie Hunker, Debbie Turton

Contact: Elizabeth Bulmer, Team Leader, Resources, Community Living Services, Bulkley Valley (Houston, Smithers, Hazelton)

Phone: 847-7780 **Fax:** 847-7549 **Mail Address:** Bag 5000, Smithers, BC

Email: Elizabeth.Bulmer@gems7.gov.bc.ca

Population Served: children and adults with developmental disabilities. Children with autism. Children and families of AT HOME program

Services

Programs for children: respite for special needs. Children, individual and family support program (“At Home” program)

Programs for adults: self-help skills, supported work, young adult transition, respite services, semi-independent living support, residential programs

Referral process: call a social worker at 847-7780

(MCFD) – Resources

Contact: Sandy Crawford, Acting Team Leader, Bulkley Valley (Houston, Smithers, Hazelton)

Staff: Evelyn Boddy

Referral process: self, family professionals

Services offered: recruitment and retention of Foster and Group Homes. guardianship (planning with and for continuing care wards)

(MCFD) – Youth Probation, Smithers & Hazelton

Contact: Julie Muldoe, Youth Probation Officer

Phone: 847-7311 **Fax:** 847-7811 **Mail:** Bag 5000, Smithers, BC

Services: monitor court orders, attend court when required, prepare reports for court, assist youth by making referrals to agencies, advocate etc..

Referral process: courts

27. Ministry of Skills Training and Labor - Smithers

Contact: Kent Taylor

Phone: 847-7836

Fax: 847-7232

28. Ministry for Social Development and Economic Security

Phone: 847-7727 **Address:** Bag 5000, Smithers **Fax:** 847-7749

Pop. served: Smithers, Hazelton, and Houston

Service: income assistance, day care assistance, training, medical coverage and services, after hours emergency income assistance services

Ref. process: self

29. Moricetown Health Centre

Phone: 847-9328 **Fax:** 847-2847

Contact: Susan Graf, Community Health Nurse **Mail:** 204 Beaver Rd, Moricetown V0J 2N1 **E-mail:** susan_graf@hc-sc.gc.ca

Population served: Moricetown residents

Services: Preventative health, school visits, child health clinics, communicable disease control, prenatal clinics, post partum follow up

Referral process: phone/fax

Moricetown Health Centre

Contact: Beatrice Morris, Community Health Worker

Population served: Moricetown residents

Services: home visits, Elders, water samples, liaison between different resources. Assist CHN with clinics, school visits, one to one counselling

Moricetown Health Centre

Contact: Geraldine Quock, Home Care Nurse Manager

Phone: 847-9378 **Address:** Box 204, Beaver Rd., Smithers V0J 2N1

Population Served: Moricetown residents

Services: Home care nursing

Nadina Community Futures

30.

Nadina Community Futures (CFDC)

Contact: Sharon Robertson

Phone: 847-1389

Address: Box 2319, Smithers

Fax: 847-1860

Email: sharon.robertson@cfdcnadina.ca

Pop. served: Smithers, Telkwa, Houston, Granisle, Topley, Burns Lake and everything in between.

Service: community economic development, business loans, business counselling/training, employment services, self-employment, and community internet access.

Ref. process: walk-in, phone.

Nadina Community Futures (CFDC)

Contact: Cathryn Bucher

Phone: 847-1389 **Fax:** 847-1860 **Mail Address:** Box 2319, Smithers, BC

E-mail: cathryn.bucher@cfdcnadina.ca

Services: employment, small business, community development

Referral process: self, HRDC, agencies, other.

Resources: references, directories, and pamphlets

Nadina Community Futures

Email: andrea.kosalko@cfdcnadina.ca

Contact: Andrea Kosalko

Services: Jobs North, employment, economic development

31. New Direction Day Support Program

Contact: Sharon Taylor, Program Coordinator

Phone: 847-1954 **Fax:** 847-1974 **Mail:** Box 4501, Smithers

Email: sho@bulkley.net

Services: Family Development Program:

Family Support Program: helps families find solutions to support the individual needs of their family and family member with special needs. (0-19)

Child and youth Care Program: supporting children one on one in an individualized, community based program

Adult Day Program: Person specific one on one individualized day program

Referral process: MCFD, Community Living Services

32. North Central Family Resources

Contact: Danielle Bitz

Phone: 847-3577 **Address:** Box 4811, Smithers

E-mail: dbitz@ncfr.ca

Population served: Foster Families

Services: support to Foster Families

33. NORTHERN HEALTH AUTHORITY

LOCATION - HOSPITAL

NHA– Health Service Administrator

Contact: Paul Vieira **Position:** Health Service Administrator

Phone: 847-6202 **Fax:** 847-2446 **Address:** Box 370, Smithers, BC

Email: paul.vieira@northernhealth.ca

Services: Range of services in: Acute Care, Home Care, Residential Care, Public Health, Mental Health, Home Support, Licensing, Long Term Care Assessments

Population served: from Hazelton to Houston

Referral process: community and agencies

Nutrition, Community Outreach Program

Contact: Wendy Marion Orienti, Nutrition Counsellor. Works out of the Smithers hospital

Phone: 847-2611 Ext. 255 **Fax:** 847-2446 **Mail:** Box 370, Smithers

Email: Wendy.Marion.Orienti@nwch.hnet.bc.ca

Population served: Smithers, Houston, Hazelton and surrounding areas

Services: Individual nutritional counselling. Services for basic good health or special needs due to illness. Community outreach for groups. Support to other health professionals in nutritional matters.

Referral process: self, community

LOCATION - HEALTH UNIT

NHA– Community Health Nurses

Contacts: Nancy Cody, Kelly Brown, Alice, Kathy, Sandra, Alice Christensen, Kathy Davidson, Sandra Terrault

Phone: 847-7360 **Address:** Bag 5000, Smithers **Fax:** 847-7557

E-mail: nancy.cody@northernhealth.ca

Population served: all community members

Services: Child and family health. New-baby visits, post-partum support, parent-baby dropin, family support program, school health, communicable disease and injury prevention, tobacco reduction.

Resources: resource library, pamphlets, videos, books, internet resources.

NHA

Contact: Mary Lou Burleigh

Phone: 847-7894 **Fax:** 847-7557 **Mail address:** Bag 5000, Smithers,

E-mail: marylou.burleigh@nwch.hnet.bc.ca

Services: counselling families, identifying children at risk of dental disease, screening of children and disabled adults, education, caregiver in-services, preschool and Head Start instructors, POP group. Resource kits available.

Referral process: phone

Resources: pamphlets, resource kits for preschools and schools

NHA– Speech-Language Pathologist

Contact: Karen Rabbiosi

Phone: 847-7410 **Fax:** 847-7557 **Mail Address:** Bag 5000, Smithers

E-mail: karen.rabbiosi@nwch.hnet.bc.ca

Services: consultation, assessments, therapy education for preschool children with communication needs.

Referral process: anyone can refer

Resources: books and videos on numerous communication topics

NHA – Community Care Facilities Licensing

Contact: Sherry Ricketts

Services: licensing community care facilities (day care, group homes, long term care facilities, etc.) From Houston to Atlin and towns in between.

E-mail: sherry.ricketts@nwch.hnet.bc.ca

Referral process: self

Resources: large range of information on health and safety

NHA - Adult Mental Health

Contact: Joan LeClair, Social work, clinician

Phone: 847-7205 **Fax:** 847-7433 **Mail:** Bag 5000, 3793 Alfred Ave. Smithers

Email: joan.leclair@northernhealth.ca

Population served: adults, 19 up

Services: Assessment, case management, medication monitoring, education, life skills, vocation rehabilitation, clubhouse program, treatment plans, crisis management, referrals, advocacy for adults living with mental illness.

Referral process: self, Dr, hospital, community

NHA – Community Dental Program

Contact: Mary Lou Walker, Dental Hygienist

Phone: 847-7894 **Fax:** 847-7557 **Mail:** Bag 5000, 3793 Alfred, Smithers

Email: marylou.walker@northernhealth.ca

Population served: all ages, with focus on very young children

Services: Fluoride varnish program for very young children, screening and oral assessments for children of all ages. Dental services for children and adults with special needs.

Referral process: self, community, phone

NORTHERN HEALTH AUTHORITY LOCATION – BULKLEY LODGE

Director of Nursing – Heather Hodgson

Phone: 847-4443

Northern Health Authority– Hazelton (includes mental health)

Contact: Mark Larson

Phone: 842-5275

Mail: Box 321, Hazelton

34. NORTHERN SOCIETY FOR DOMESTIC PEACE

Phone: 847-9000 **Fax:** 847-8911 **Address:** Box 3836, Smithers

Executive Director: Carol Seychuk

Services offered: Children Who Witness Abuse, Sexual Abuse Intervention Program, Stopping the Violence, Domestic Peace Program, Youth Services, Passage Transition House, Pregnancy Outreach Program, Community Response Network, Community-Based Victim Assistance Program, Police Based Victim Assistance Program, Men’s Program

Referral process: any source

NSDP – BV Community Response Network

Contact: Lois Hobley

Phone: 847-9000 **Fax:** 847-8911 **Email:** lhobley@telus.net

Population served: seniors and vulnerable adults

Services: advocacy, education, and prevention

Referral process: community, self

NSDP - Passage Transition House

Phone: 847-2595 **Fax:** 847-2513 **Mailing address:** Box 3836, Smithers

Services: 24 hour crisis shelter for women and children; There is also a 24 hour crisis line for anyone to call.

Ref. process: self, police etc.

NSDP – Pregnancy Outreach Program

Contact: Marilyn Morrison or Bobbie Adkins

Phone: 847-9477 **Fax:** 847-8911 **Mail:** Box 3836, Smithers

Email: Smitherspop@bulkley.net

Services: provide education and support to women during pregnancy, labour, delivery, And post-partum. Food vouchers, book and video library, drop-ins, maternity and newborn baby clothing exchange. Healthy snacks.

Referral process: self and community

NSDP - RCMP based Victim's Assistance Program

Contact: Deb Chatfield

Phone: 847-3233 **Address:** Box 2020, Smithers **Fax:** 847-9383

E-mail: commpolicing@mail.bulkley.net

Pop. served: victims or witnesses of crime or trauma

Service: practical support, information about police process, court process. Emotional support for victims of crime or trauma.

Referral process: self, agency or police

NSDP-Community Based Specialized Victim Assistance Program

Contact: Michelle Glover

Phone: 847-9000 **Fax:** 847-8911

Pop. Served: Victims of serious crime (such as sexual abuse, assault, domestic violence or criminal harassment) and their families

Service: emotional support, information, help prepare for court, be in court with you, help you fill our forms and applications, referral for counseling

Referral process: self, agency, community

NSDP - Second Stage Housing

Services: Independent housing for women and children

Phone: 847-9000

Contact: Patti White

NSDP – Sexual Abuse Intervention Program

Contact: Ruth Murdoch, counselor

Email: saip-1@telus.net

Services: counseling to children, youth and their families after a disclosure of sexual abuse has been made or if there is suspicion of sexual abuse.

Referral process: all community

NSDP – Sexual Abuse Intervention Program

Contact: Lori Crawford, Counsellor

Email: saip-2@telus.net

Services: counseling to children, youth and their families after a disclosure of sexual abuse has been made or if there is suspicion of sexual abuse.

Referral process: all community

35. Northwest Addiction Services

Contact: Beth Richardson - counsellor

Contact: Charlotte Butler, Office Manager

Phone: 847-5899 **Address:** #200-3790, Alfred Ave., Sm. **Fax:** 847-9600

E-mail: nwadssmithers@tdcss.ca

Services Offered: Family, couple and group counselling is offered when related to addiction issues. Appropriate referrals are made to detox, residential or other specialized treatment centers. School based prevention coordinator available in Smithers for youth focused prevention activities.

Ref. process: any source

Northwest Addictions

School based Prevention Worker – Smithers Senior Secondary

Contact: Jocelyn Kraskopf

36. OFFICE OF THE WET'SUWET'EN - SMITHERS

Office of the Wet'Suwet'en

Program: Early Childhood Development Program

Contact: Joan Hunt, Coordinator, Caroline Muir, ECD Support Worker

Phone: 847-3630 **Fax:** 847-5381

Email: joan.hunt@wetsuweten.com

caroline.muir@wetsuweten.com

Mailing Address: 205 Beaver Road, Site 11, Smithers V0J 2N1

Services: Playgroup for parents and tots, ASQ testing on ages and stages of development, Community kitchen, Pre-school library for books and videos, Resource center for toys and equipment. Workshops and educational information sessions. Session on child safety and nutrition.

Referral Process: any source

Office of the Wet'suwet'en - Healthy Babies, Healthy Families

Contact: Diana Vantunen

Phone: 847-3613 **Address:** Box 56, S15, RR1, Moricetown **Fax:** 847-3613

Pop. served: First Nations families

Service: pregnancy and postpartum, health promotion breastfeeding, nutrition, community kitchen, school Project Charlie, others.

Ref. process: self

Office of the Wet'suwet'en – Reconnections

Contact: Sherry McKinnon **Position:** Reconnections Worker

Phone: 877-5090 **Fax:** 877-5091 **Email:** kim@wetsuweten.com

Mailing Address: 205 Beaver Road.

Referral process: phone the office

Wet'suwet'en - Unlocking Aboriginal Justice

Contact: Lucy Glaim Position: Youth Justice Worker

Phone: 877-5090 **Address:** 205 Beaver Road, Site 1, Moricetown **Fax:** 877-5091

E-mail: lglaim@wetsuweten.com

Pop. served: Wet'suwet'en

Services: Diversion, Alternative measures, Adult WUAJ offender files. Program mandate is based on prevention, intervention, rehabilitation and support. Based on the culture and tradition of the Wet'suwet'en.

Ref. process: self, RCMP, Crown Counsel, Legal Aide/Lawyer

37. Options in Training and Support

Contact: Juanita Hagman, consultant

Phone: 847-1438 **Fax:** 847-1974 **Mail:** Box 685, Smithers

Email: jhagman@telus.net

Services: One on one support, training for Human Services, Family Support Consulting, Companionship and home services. Providing services in home and community to address individual needs and the needs of family members.

Referral process: self/fee for service

38. Planned Parenthood (Options for Sexual Health)

Contact: Margaret Taylor

Address: Box 370, Smithers

Service: Mission is education

Ref. process: word of mouth, physician, health care workers

Planned Parenthood (Options for Sexual Health)

Contact: Jo Georgiou

Phone: 847-2611 Ext. 288 **Mail Address:** Box 340, Smithers, BC

Services: birth control and pregnancy counselling, well women paps, fertility counselling, menopause counselling, STD HIV/AIDS testing and counselling. Men are welcome.

Referral process: drop-in at the BV Hospital, 2nd floor. Tuesdays from 6-8 p.m..

Resources: pamphlets on practically any aspect of well-health, emphasis on sexual health, videos, books.

38. Positive Living NW Network

Contact: Deb Schmitz

Phone: 877-0042 **Address:** Box 4368, Smithers **Fax:** 877-0047

E-mail: plnw@bulkley.org

Services offered: Harm reduction services. Needle exchange, safer injection practices, condom distribution, health promotion, HIV and Hep C education, youth peer education, client support

Ref. process: any source, walk-in

39. Probation and Family Court – Hazelton

Phone: 842-6893

Mail: Box 336, Hazelton

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40. Smithers Home Support

Contact: LeeAnne Hodge Johnson, Discharge Planner

Phone: 847-6236 **Mail Address:** Box 4240 Smithers

E-mail: hodgjohn@telus.net

Services offered: patients referred to appropriate agencies to ensure successful discharge from the hospital and to prevent re-admission. Refer to various agencies that provide people with resources to help them cope with various problems once discharged.

Referral process: discharge planner or Doctors
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41. PRIVATE COUNSELLORS

Anderson, Christine – Private Counsellor, Smithers

Phone: 847-4308 **Address:** Box 3203, Smithers **E-mail:** cander@telus.net

Services: counselling and psychotherapy for all ages including trauma resolution, conflict resolution, mediation, custody and access reports, critical incident de-briefings, adoption work, couples therapy and clinical consultation and supervision.

Referral process: self, agencies, third party payers.

Crawford Counselling

Tom Crawford, M.A. CCC RCC

Lori Crawford, M.A. CCC RCC

Phone: 877-0202 **Address:** 3876 Broadway, Smithers

Services offered:

Costs:

Bill Dickerson Consulting – (Private counsellor) Smithers

Contact: Bill Dickerson

Phone: 877-1854 **Fax:** 847-1489

Mail Address: Box 87, Smithers, BC

E-mail: bdickers@lakesweb.com

Services: psychological services, assessments, therapy and consultation

Referral process: self

Murdoch, Ruth BCATR – (Registered Art Therapist) – Smithers

Phone: 847-4989

E-mail: rmurdoch@bulkley.net

Services: provide art therapy to all ages dealing with a variety of emotional issues: trauma, grief/loss, anger, anxiety, stress, depression, addictions.

Referral process: any source

North West Personal Growth Association

Contact: Corry Tremblay (President)

Phone: 847-9398 or 847-3533 **Mail Address:** Box 429, Smithers, BC

Services: one on one adult counselling, couples counselling, support groups (monthly), personal growth workshops, stomized workshops

Referral process: self

Resources: pamphlets, booklet (list of workshops)

Thomas Robinson Consulting Ltd., Professional Support Services, North Region Mental Health Support Team (NIRHB)

Contact: Tom Robinson, Director

Phone: 845-3031 **Fax:** 845-3080 **Mail address:** C19, S6, RR1 Houston, BC V0J 1Z0

E-mail: TomRobinson@bulkley.net

Pop. served: Children and adults who have developmental disabilities. Families and service providers.

Services: mental health services for persons with mental handicaps and a mental illness or have challenging behaviors. This program offers specialized assessment, treatment, follow-up, education, and behaviour management and crisis stabilization.

Professional support offers staff training and consultative services for agencies working with people who have mental handicaps.

Consulting, training, workshops, individual programming, transition support, resources and support for families who have a child needing extra supports and child care facilities; to facilitate inclusive practices and choices in child care and early intervention programs.

Referral process: Ministry of children and Family Development. For information on referrals, call the program.

Resources: Pamphlets: MCFD children services, support services, i.e. speech, child care facilities, Supported Child Care. Resource directory: "Services for Children with Special Needs & Their Families.". Includes area and some provincial resources.

42. Rainbows Program

Contact: Sr. Theresa Smith, Registered Director

Phone: 847-5734 or 847-9328

Services: Support group for pre-school children, adolescents and adults dealing with losses, ie, divorce, separation, death.

Referral process: self, agencies

43. Red Cross Lending Unit

Phone: 847-5669

44. Salvation Army Thrift/Food Bank

Phone: 847-1501

45. SCHOOLS

BV Christian Elementary School - Smithers

Phone: 847-9833

Fax: 847-0184

BV Christian High School – Smithers

Phone: 847-4238

Fax: 847-3564

BV Learning Centre - Smithers

Contact: Susie Hooper

Phone: 847-2008

Fax: 847-3626

Mail: Box 4656, Smithers

Christian Elementary School - Smithers

Phone: 847-9833

Fax: 847-0184

Ebenezer Canadian Reform School – Smithers

Phone: 847-3492

Fax: 847-3912

Hazelton Secondary School

Phone: 842-5214

Mailing address: Box 300, Hazelton

Houston Christian School - Houston

Phone: 845-7736

Houston Jr. Secondary School

Phone: 845-7217

Kitwanga School

Phone: 849-5484

Lake Kathlyn Elementary School

Phone: 847-9427

Fax: 847-9193

Moricetown Elementary School

Phone: 847-3166

Fax: 847-9291

Muheim Elementary School

Contact: Pauline Taekema, Resource Worker, Andrea Russell-Hidber

Phone: 847-2688

Fax: 847-4734

Mail: Box 2260, Smithers, BC

Services: Literacy and Behavior supports. Home-school coordination/cultural advocacy

New Hazelton School

Phone: 842-5777

Northwest Community College – Hazelton

Mail: Box 335, Hazelton

Northwest Community College – Smithers

Contact: Katherine Staiger, Instructor/Coordinator

Phone: 847-4461

Fax: 847-4568

Mailing address: Box 3606, Smithers, BC

Email: kstaiger@nwcc.bc.ca

Services offered: adult upgrading, assessments for grade level, GED practice and testing

Population served: Bulkley Valley

Quick Elementary School

Phone: 846-5268

Fax: 846-5247

Silverthorne Elementary School

Phone: 845-2288

Silver Standard Alternative School

Phone: 842-6679

Mailing address: Box 300, Hazelton

School District #54

Phone: 847-3262 **Fax:** 847-4276 **Mail:** Box 758, Smithers

School District #54, Smithers

Contact: Tomas Boston, Elementary School Counsellor

Phone: 847-5517 **Fax:** 847-5413 **Address:** Box 758, Smithers

Email: tboston@sd54.bc.ca

Services offered: counselling around a variety of issues. Referrals to community counselling services. School District advocacy for elementary students. Assistance with parenting difficulties.

Smithers Secondary - Counsellor

Contact: Debbie Law or Ted Schmidt

Phone: 847-2231 **Address:** Box 849, Smithers **Fax:** 847-2165

Email: dlaw@sd54.bc.ca **Email:** tschmidt@sd54.bc.ca

Services: career, educational and personal counselling and referrals.

Population served: students at SSS from grade 9-12

Referral Process: self, parents, teachers, outside agencies.

Smithers Secondary – Counsellor

Contact: Jan Pinkerton

Phone: 847-2231 **Fax:** 847-2165 **Email:** jpinkerton@sd54.bc.ca

Population served: students of Smithers Senior Secondary

Services: Counselling – personal, academic, career. **Lunch Program** – free lunches on as-needed basis (referral required). **Breakfast Program** – available to all, no charge, no referral. **Aboriginal Support Services** – to all First Nations students.

Pre-Employment Program, Life-Skills Program.

St. Joes Elementary School - Smithers

Phone: 847-9414 **Fax:** 847-9402

School District #54 – Asset Worker

Contact: Lynda Rawn

Phone: 847-2231 **Mailing address:**

E-mail: lrawn@sd54.bc.ca

Services: advocacy, support to high school Aboriginal students and families

Population served: Smithers, Moricetown, Telkwa

Referral process: phone or drop-in

School District #54 – Special Services

Contact: Cheryl Hofweber, District Principal, Special Services

Phone: 847-5517 **Fax:** 847-5413 **Mail Address:** Box 758, Smithers, BC

E-mail: chofwebe@sd54.bc.ca

Services: District Integration Support and Assessment for school aged youth.

Audrey McKinnon and Inga Mah: Speech Language Pathologists

Teacher of the Deaf and Hard of Hearing: Michelle Sasvari

District Elementary Counsellor: Tom Boston. E-mail: tboston@sd54.bc.ca

or Laura Storey

Referral process: classroom teachers, special education teachers, learning assistants, teacher assistants.

Walnut Park Elementary School - Smithers

Phone: 847-4464

Fax: 847-3199

Telkwa Elementary School - Telkwa

Phone:846-5851

Fax: 846-5266

Twain Sullivan Elementary School – Houston

Phone: 845-2227

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46. Seniors Day-Care Program

Phone: 847-6161

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47.

SMITHERS COMMUNITY SERVICES ASSOCIATION

Phone: 847-9515 Fax: 847-3712 Box 3759, Smithers

Toll free phone: 1-888-355-6222

Executive Director: Ron McNaughton Email: ron.mcnaughton@scsa.ca

Alpine Court, Bulkley Drive Housing (SCSA)

Contact: Shirley Mueller or reception

E-mail: general@scsa.ca

Service: mixed family, affordable housing. Sponsored by BC Housing.

Ref. process: self, others. Phone office.

(SCSA) Christmas Hampers

Contact: Jane Boulton

E-mail: jboulton@scsa.ca

Services: provide hampers of food and gifts during the Christmas season.

Referral process: self, agencies, friends, family

(SCSA) Community Living Skills

Contact: Phyllis Havard

E-mail: com.living@scsa.ca

Services: one on one and group support for adults with developmental delays.

Referral process: through Ministry of Child and Family Development

(SCSA) CORR Program

Contact: Operations Manager: Bonnie Lear or Matt Davey

E-mail: corrhomes@scsa.ca or corrbonnie@scsa.ca

Population served: Young offenders

Services: Individual residential placements for youth on a court order.

Referral process: Youth Probation

Service: provides short-term placements of young offenders between ages 12-18 years in private homes who are on probation or probation orders. Youth receive counselling and support.

Referral process: MCF, Youth Probation Officers

(SCSA) Emergency Shelter Service

Contact: Pauline Taekema

Phone: 847-9515 **Email:** general@scsa.ca

Services: 24 hour on call service for men and families in crisis

Referral Process: Any agency in the Smithers area

(SCSA) Literacy Services

Contact: Jane Boulton

Population Served: all adults

Services: Literacy assessment, 1-1 tutoring. Family literacy programs, free children's books, organizational literacy audits, assistance developing plain language materials, tutor training, summer tutoring program for children.

Family Literacy Program – free children's books, Mother Goose and Early Learning Canada program.

Referral process: any source.

(SCSA) Medi-Alert

Phone: 847-9515

Contact: Christine Tessier

E-mail: general@scsa.ca

Services offered: provides medical alert machines to individuals living alone.

(SCSA) Risk Reduction Services

Contact: Matt Davey

Phone: 847-9515

Services provided: Provide supervision and support to families involved with MCFD. Supervised access, parenting skills, identification and development of family strengths, goal setting, client rights and advocacy.

(SCSA) Smithers and District Transit

Contact: Mike Wyllie, Manager

Phone: 847-4993

Population served: Smithers and Telkwa

Service: bus route service between Smithers and Telkwa. Door-to-door service in the Smithers and Regional District, Monday to Friday from 8 am to 5 pm.

Hazelton Regional Transit

Contact: Deb Karnouskos

Phone: 847-9515

(SCSA) We Care

Contact: Christine Tessier **Phone:** 847-9515

Services: provides small amounts of money and information package to parents making emergency medical flights with children

48. Smithers Prolife Care Center

Contact: Sharon Vanderwiel, Office Manager

Phone: 847-2475

Mail address: Box 3252, Smithers, BC

E-mail: prolifecares@bulkley.net

Services: support through testing, counselling and other needs

Referral process: self

Resources: resource library of pamphlets, books, videos, some baby and maternity clothing

49. Supported Child Care Services

Houston, Telkwa, Smithers: Collette Lessemeister

Phone: 845-3031 **Fax:** 845-3080 **Email:** cmeister@bulkley.net

Mailing Address: C19, Site 6, SS1, Houston V0J 1Z0

Supported Child Care Services

Burns Lake & Area: Judy French

Phone: 695-6468(h), 692-4142(w) **Fax:** 692-4101

E-mail: TomRobinson@bulkley.net

50. Smithers/Telkwa Ministerial

Contact: Jim Poelman

Phone: 847-3452 **Address:** @7 RR2, Smithers

E-mail: jpoelman@mail.bulkley.net

Service: support for Pastors, exchange of information between churches, emergency support for transient people in need of help.

Ref. process: call any of the church Pastors.

51. Town of Smithers – Recreation

Contact: Jill Holland, Recreation Coordinator

Phone: 847-1600 **Fax:** 847-1601

e-mail: jholland@town.smithers.bc.ca

Pop. served: 5600 (town population)

Service: pre-school programs, youth/teen programs, (programs accessible to all individuals of the community. Loonie skates on Thursdays 2:00-3:30 p.m. Kid Sport Grant applications – available to low income families or individuals.

52. Unlocking Aboriginal Justice – Hazelton

Mail: Box 335, Hazelton V0J 1Y0

**53. Upper Skeena Counselling & Legal Assistance Society – Hazelton
(Aluutaahl Ayookx)**

Contact: Linda Locke

Phone: 842-5218 **Fax:** 842-5987 **Mail:** Box 130, Hazelton

54. Wilp Si' Satxw Healing Centre – Kitwanga

Phone: 849-5211

Mail: Box 429, Kitwanga V0G 2A0

55. Youthquest! Smithers

Contact: Charles Wilson

Phone: 877-2042 **Fax:** 877-0047 **Email:** smitherspride@yahoo.ca

Mailing Address: Box 2131, Smithers

Services offered: Drop-ins, movie nights, discussions